

MobileX Comparison Chart

Feature	MobileX	Sage CRM Mobile Web App	iPhone/Android Native App
Calendar	Yes – View, Edit, Create	Yes – View, Edit, Create	Yes – View, Create, Set reminder option
Tasks	Yes – View, Edit, Create	Yes – View, Edit, Create	Yes – View, Edit, Create
Offline Support	No	No	Yes – Read-only offline access to Person, Opportunity, Task, Appointment
Customization	Yes – Plugin framework supports any customization required	Yes – Limited to screen and list changes	Yes – Person, Opportunity, List, Screen (online only)
Crystal Reports	Yes	Yes	No
Default Entity Support	Yes – Company, Person, Case, Lead, Opportunity	Yes – Company, Person, Case, Opportunity, Lead	Yes – Company, Person, Opportunity
Custom Entity Support	Yes	No	No
Recent List/History	Yes – Full history	No	Yes – History: Contact, Opportunity, Note (if created on the phone)
Upload Files to Entities	Yes	No	No
Sales & Cases Pipeline	Yes	No	Yes
Contacts List	Yes	No	Yes
Pings	Yes	No	No
Bookmarks	Yes	No	Yes – Favorites: Company, Person, Opportunity
View Files	Yes	No	No
Save Emails	Yes – Before sending	No	Yes – Track, Log
Save Calls	Yes	Yes	Yes – Track, Log
Save SMS	No	No	Yes – Track, Log
Maps	Yes (via Google maps)	No	Yes – Integration with native iPhone maps to track sales appointments
Import Contacts to CRM	No	No	Yes – Company, Person, Lead
Charts	Yes	No	No
CRM Notes	Yes	No	Yes – Create, View
Platform Support	Yes – HTML5 App: Any modern smart phone via a browser	Yes – Any modern smart phone via a browser	Yes – iPhone, Android
Remembers Password	Yes	No	No
Business Card Scanning	Yes	No	No
Locations	Yes		
My CRM Manager recommends	Yes	No	No